



May 8, 2013

To whom it may concern,

Our company Makita has been using the services of "Shiny Cleaning" for almost 3 years now with Mr. Eric Araz. Throughout this time we have been very pleased with his work. His work has been very reliable and consistent. Shiny Cleaning as a whole has been efficient and courteous. Our experience with his company has been great; his services have exceeded our expectations in quality. The quality of the work is evident in his attention for detail and over all cleanliness, going beyond what is asked. Mr. Araz does not only execute a superb cleaning job but also exemplifies a trustworthy quality. His performance in our company indicates he is a valuable member of our team and would be of yours as well.

I would strongly recommend Shiny Cleaning and Mr. Araz to anyone. I would be happy to answer any questions you may have regarding Shiny Cleaning and Mr.Aras.

Sincerely,

Felix Gaim

Factory Service Centre Manager.